



# **Montana Medicaid**

## Telehealth Reimbursement



# Telemedicine in Medicaid

- ▶ Montana Medicaid considers the primary purposes of telemedicine are to bring providers to people living in rural areas, and to allow members access to care that is not available within their community. Providers should weigh these advantages against quality of care and member safety considerations. Members may choose which is more convenient for them when providers make telemedicine available.
- ▶ Telemedicine should not be selected when face-to-face services are medically necessary. Members should establish relationships with primary care providers who are available on a face-to-face basis.



# Originating Site

- ▶ The originating provider must provide secure and appropriate equipment to ensure confidentiality, including camera(s), lighting, transmission and other needed electronics.
- ▶ Must use procedure code Q3014
- ▶ Reimbursement for Q3014 is a set fee for all providers
  - ▶ Currently set at \$25.01



# Allowed Originating Sites

• Outpatient Hospital	• Psychologists
• Critical Access Hospital	• Dieticians
• Federally Qualified Health Centers	• Psychiatrists
• Rural Health Centers	• Licensed Clinical Social Worker
• Indian Health Service	• Licensed Professional Counselors
• Physicians	• Mental Health Centers
• Mid-Levels	• Chemical Dependency Clinics
• Group Clinic	• Family Planning Clinic
• Public Health Clinic	



# Distance Site

- ▶ Must use the GT modifier
- ▶ May bill for any allowed service for your provider type
- ▶ Providers may only bill procedure codes for which they are already eligible to bill.
- ▶ Services not otherwise covered by Montana Medicaid are not covered when delivered via telemedicine.
- ▶ The use of telecommunication equipment does not change prior authorization or any other Medicaid requirements established for the services being provided.



# Billing Requirements

- ▶ Must be a face to face visit with real time audio video display
- ▶ Telemedicine reimbursement does not include:
  - ▶ Consultations provided by telephone (interactive audio); or
  - ▶ Facsimile machine transmissions.
- ▶ The originating and distant providers may not be within the same facility or community. The same provider may not be the pay to for both the originating and distance provider.



# Provider Requirements

- ▶ Must be an enrolled Montana Medicaid provider
- ▶ Must be licensed in the state of Montana
  - ▶ Done through the Department of Labor
  - ▶ Physicians can apply for a specific telehealth only license



# Questions





# Contacts

## **Jennifer Rieden**

Hospital Section Supervisor

406-444-0965

[jrieden@mt.gov](mailto:jrieden@mt.gov)

## **Michelle Gillespie**

Physician Services Section Supervisor

406-444-5778

[mgillespie@mt.gov](mailto:mgillespie@mt.gov)