Big Sky Care Connect
RFP for Business Planning Services
Questions and Answers

1) Have there been any significant updates or changes to the items outlined in the 2017 HIE Planning Project Report? Specifically around prioritized use cases, services, and/or technology?

> Answer: No significant updates or changes have been made to the items outlined in the 2017 HIE Planning Project Report.

2) What type of data is currently being exchanged in the pilot project (i.e. ADT, RAD, ORU, CCD, etc)?

> Answer: The data types are primarily CCD
> - Admissions, discharges, transfers
> - Demographic data
> - Administrative data (payer, etc.)
> - Medications prescribed/dispensed
> - Lab test results
> - Vital signs
> - Allergies
> - Procedures
> - Providers
> - Social history
> - Family history
> - Problems
> - Plan of Care
>
> Clinical Documents
> - Discharge summaries
> - H&P's
> - Operative notes
> - Consultation notes
> - Progress notes
> - Nursing notes (suitable for transitions of care)
> - Diagnostic testing reports (colonoscopy bronchoscopy, etc.)
> - Other as available

3) What types of "targeted clinical reports" are currently being provided in the pilot?

> Answer:
> - Identification of super-utilizers of emergency room services in Yellowstone County
> - Provider portal-daily admission, discharge, transfer information between facilities, and other clinical information listed above

- Value Based Care/PCMH Quality metrics/analytics combining EMR and claims data (from providers and BCBSMT)-in progress

4) Is BSCC seeking additional guidance on IT infrastructure, security, and/or initial use cases and services to offer as part of this project?

Answer: Yes

5) Are staff resumes a required component of the Staffing Model section?

Answer: Please review the RFP Exhibit D, Staffing Models and Experience where staff training and experience is requested and biographies are referenced.

6) Page 5, requirement 3.6 lists a website where all documents will be posted. Can you please confirm that this is the correct link to receive procurement documents?

Answer: A link to Big Sky Care Connect can be found on www.mmaoffice.org or you can go directly to the website at http://www.mmaoffice.org/about/big-sky-care-connect.

7) Page 16, please clarify the term "deployment contracts". Is this within the scope of the RFP. Deployment contracts is not located in the scope of work section of the proposal document.

Answer: Deployment contracts are the contracts that will be used between BSCC and other entities. The identification of deployment contracts needed for implementation is to be part of the strategic business plan. The development of the deployment contracts is not a required component of the scope of work.

8) Why the short turn-around on the RFP?

Answer: The work to build a strategic business plan will require information from state agencies and stakeholders. Many of these individuals will be focused on legislative items the first quarter of the new year with the 2019 Legislative Session. The short turn-around is reflective of the need to start and complete work by the end of 2018, and the search for a consultant with experience.

9) Would BSCC be open to an approach that includes conducting stakeholder meetings across the state?

Answer: BSCC will look to the expertise of the consultant responding to the RFP on the most effective approach to the development of a strategic business plan within the time deadlines for completing the work.

10) What are the top priorities or issues?

Answer: The sustainability of the state HIE long term without dependence on government funds and through an affordable funding structure, and the incorporation of the state Medicaid program data are two of the top priorities.